

400 Asheville Ave Suite 200B Cary, NC 27518 Office: (919) 670-5957 Fax: (833) 438-2141 www.pilonidalsurgery.org

## **OUR OFFICE POLICY AND HIPPA DISCLOSURE**

PLEASE READ CAREFULLY and ask questions if you need clarification

**Consent for Treatment:** I hereby authorize/ consent to examination and treatment of the patient by the provider and clinical staff and to performance of any surgical and/or diagnostic procedure that is deemed necessary.

Authorization to Release Information: I hereby authorize Carolina Pilonidal Center to release any information, including the diagnosis and records of any treatment(s) or examination(s) rendered to me or my child, to my insurance company(s) or Worker's Compensation carrier necessary to process claims. I also authorize and request my insurance company(s) to make payment of any medical benefits directly to the physician or Carolina Pilonidal Center. I also authorize Carolina Pilonidal Center to release any information including the diagnosis and records of any treatment(s) or examination(s) rendered to my child or me to specialty physicians when necessary to assist in my treatment or care.

Insurance: I acknowledge that it is my responsibility to be familiar with my particular insurance plan and that the provider will be basing recommendations for my health care on my health needs, and not on insurance reimbursement. I understand that I am responsible for verifying that Carolina Pilonidal Center or its physicians are participating with my insurance plan prior to receiving services. If my insurance plan requires pre-authorization for any services or referrals, I am responsible for ensuring that the services have been pre-approved by my insurance plan. I acknowledge that I am responsible for payment in full of any charges not covered by my insurance plan. I understand that I am responsible for payment of these charges even if they are deemed not medically necessary by my insurance. In particular, the cleft lift procedure is partially covered by some insurance plans and I will be responsible for payment of any charges not covered by my insurance. I also understand that if I do not present my insurance card at each visit, I will be responsible for payment in full for services rendered. I understand that payment for services rendered is ultimately my responsibility

**Financial Responsibility:** I understand that I am responsible for payment at the time services are rendered including previous balances, copayments, coinsurance, deductibles or services not covered by my insurance plan. I acknowledge that I have provided current and accurate insurance information to enable timely reimbursement for medical services. If insurance information cannot be verified or if I do not have health insurance coverage, I will pay in full at the time of service by credit card, cash or check. I understand that any balance after my insurance company has paid is due within 30 days of receipt of the billing statement. I understand that accounts not paid after 90 days from the date of service will be turned over to a collection agency and reported to the credit bureau.

**Testing (Laboratory Tests, Radiology Imaging, Endoscopic Procedures, and Other Investigations):** I understand that an outside laboratory, radiology department or other facilities will be used for investigations. These facilities may process blood, urine or tissue specimens as ordered by the physician. These services will be billed separately by respective facilities. It is my responsibility to contact the lab or these facilities with any questions regarding the cost of the investigations, or if you have any questions regarding their bill.

**Minor Patients:** I understand that as the adult accompanying the minor, I am responsible for any payment amount due for services rendered regardless of the responsible party or insurance policyholder. I will be provided with a receipt for my personal reimbursement.

**Acknowledgment of Personal Property:** I understand that Carolina Pilonidal Center shall not be liable for loss or damages of any personal property.

## **HIPPA DISCLOSURE:**

	nter personnel to leave confidential in	formation about test results, lab reports or billing at	the
following number: Please provide #			
(if no number is provided, we will not be able to contact you)			
Email address:			
I authorize the persons listed be records, etc.) information on m	• • • • • • • • • • • • • • • • • • • •	ceive healthcare (incl. picking up Rx's, lab reports, m	nedical
Name	Phone	Relationship	
Emergency Contact: ☐ Same as above			
Name	Phone	Relationship	
information without your writte		c circumstances, to use or disclose protected health a danger to yourself), homicidal urges (being a dange erable adult abuse/neglect.	
released in reliance on this con- refusing to sign this consent or	sent. I agree that a copy of this consent	vocation will not apply to information already used a may be used in place of the original. I also understa may not be able to provide services to me. My signal	ind that by
Signature		Date	
Patient or Patient Representati	ve (print name)		
If not the patient: Relationship	to Patient:		